We look forward to your visit. Please take a moment to read the following information.

**Reservations.**
Tours can be booked by telephone on 0049 (0)89-1250 160 01. Inquiries can also be made online: infowelt@bmw-welt.com.
Due to popular demand, we ask for your understanding if we are unable to reserve your preferred date or time in every case. We strongly recommend that you book your tour well in advance.

**Group size.**
Each group comprises a maximum of 20 people. Due to limited capacity we are not always able to divide groups of more than 20 into several tours. Special individual arrangements are not affected by this ruling.

**Public tours (shared bookings).**
Individuals and small groups are combined into shared booking times for up to 20 people per group. The BMW Welt Tour Compact is available in German and English.

**Duration.**
A tour lasts a maximum of 3 hours and 15 minutes.

**Ticket collection / meeting point.**
Unless otherwise specified, booked tours can be paid for on arrival at the BMW Welt counter. Tickets can also be paid for and collected from here in advance. Payment may be made in cash or by EC debit card or credit card *. Credit card * payments can also be made via the BMW Welt Info Service on 0049 (0)89-1250 160 01. Tickets will then be sent to you on payment of a fee. The meeting place for tours is at Information North in BMW Welt.

**Start of the tour.**
For organisational reasons we ask that you arrive at the BMW Welt counter no later than 20 minutes before the start of your tour in order to collect your ticket. Individuals who arrive late will not be permitted to join the tour. In the case of private parties arriving late, the tour cannot be extended beyond the agreed time. Should you arrive more than 60 minutes (20 minutes for short tours) after the start time, the tour will be cancelled at your expense.

**Prices.**
Current tour prices can be found on the internet at www.bmw-welt.com

**Filming and photography.**
Photography and filming are permitted for private use only, but not in the plant.

**Mobility-impaired visitors.**
Due to the fact that part of the route is not accessible for mobility-impaired visitors we are not able to offer this tour for these persons. We appreciate your understanding in this.

**Animals.**
With the exception of guide dogs for the blind, no animals are admitted.

**House regulations.**
The current house regulations are posted next to the cloakroom.

* Amex, VISA, Mastercard

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**How to get there.**

**By car.**
Driving time from Munich's main station is approx. 20 minutes and from the airport approx. 45 minutes. Chargeable parking is available in the BMW Welt underground car park. There is also a chargeable coach park at the Ice Sports Stadium in the adjacent Olympic Park (access via Lerchenauer Strasse).

**By public transport.**
From the city centre take the U3 underground train to the “Olympiazentrum” station.

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Status: January 2012